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Meeting:	**Fans' Forum**
Date:	**Thursday 26 March 2026**
Venue:	**Everton HQ, The Royal Liver Building**
Present:	**Forum Attendees –** Barry Williams (BW), Sarah Twigg (ST), Helge Grunnevag (HG), Stan Draper (SD), Joanne Davies (JD), Mike Andrews (MA), Tony Whittaker (TW) **Club Attendees –** Lee Newman (LN), Mo Maghazachi (MM), Adam Clark (AC) **Apologies -** Kate Brown (KB), Clare Miller (CM), David Wycherley (DW), Scott McLeod (SMc)

1	**Welcome and actions from the previous meeting:** BW opened the meeting. Club confirmed that it is to trial screen messaging on concourses to inform supporters when resumption of the second half is imminent. In response to a request for live football to be shown on more concourse screens, the Club said screen output must be balanced against commercial partner inventory and safety messaging but that a review of concourse screen output will take place in the summer.
2	**TICKETING** **2026/27 Season Tickets** MM confirmed the Club has continued to engage with the Fan Advisory Board (FAB) over the Season Ticket renewal process and that an announcement on prices will be made in due course. The group heard that the FAB had been told that the Club's aim is to deliver a fair and inclusive Season Ticket pricing structure that strikes a balance between supporter impact and the Club's long-term competitiveness and financial growth. *AC joined the meeting*
3	**HILL DICKINSON STADIUM** **Merseyside derby** In response to a question from the Forum, the Club said it will be emailing all Premium and Seat Unique guests for the Merseyside derby to reiterate that any

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	visiting supporters identified as being in home areas of Hill Dickinson Stadium will be ejected. The Club added that it will be working with Merseyside Police to identify and deny entry to any visiting supporters attempting to enter home turnstiles. **Family Stand** SD raised that some Season Ticket Members in the Family Stand have called for a mechanism to allow supporters to upgrade Junior tickets for evening matches where it may be unreasonable to expect a school age supporter to attend. LN confirmed that the Club is looking at ways to make it easier to upgrade a Junior ticket to an Adult ticket and establishing fair rules around this process that are compliant with safeguarding considerations. LN reiterated that fans can currently process an upgrade by visiting the Ticket Office in person. **Access/Egress** ST asked if the Club is looking at ways to make it easier for fans to be dropped off closer to the stadium. MM confirmed Club and local authorities continue to explore possibilities for disabled supporters while ensuring any new provision introduced is not open to misuse. MM reminded that the Club currently provides free wheelchairs to get supporters from the Regent Road wall to the accessible lifts in all four corners of the stadium. **Transport** MM confirmed road closures have been altered to improve egress for supporters departing Hill Dickinson Stadium on foot. It was noted that there had been no major issues at Sandhills at recent matches and that the traffic management company have been working to tackle inconsiderate parking in and around the stadium. **Fan behaviour** Club said it had received multiple reports of staff at transport hubs being abused, inconsiderate urination, queue jumping and other unwelcome behaviour. Forum were reminded that the queuing system at Sandhills is designed to avoid congestion on the platform and ease the boarding process for rail users. Club said it is considering banning orders for extreme cases where supporters misbehaving or abusing staff at transport hubs can be identified. **Nelson Dock** Club noted that EDSA had raised repeated issues with supporters using the accessible parking area in Nelson Dock car park as a cut-through to Regent Road. Club confirmed this route should not be open to supporters and that additional measures will be in place going forward to ensure access to the accessible car park is limited only to those with parking passes in that area. Supporters are encouraged

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	to use all five gates, A-E, to exit the stadium footprint. SD proposed improving signage at the Nelson Dock car park gate detailing its specific purpose. BW suggested that a separate queuing/filtering system for accessible parking pass holders could improve their exit from the stadium footprint. Both measures will be shared with the Stadium Operations team. **Remaining home games** BW asked if the South Stand bar and plaza kiosks can remain open longer post-match for those matches falling on weekends. **Action - Club to ask Aramark about its plans for post-match bar opening times.** SD asked if the Club would consider a 'pass back' turnstile that would allow family members/friends in different tiers of the stadium to be reunited on the same level after the game. MM said the Club has been exploring ways to safely give lower tier fans access to the upper tier/South Stand bar post-match and also options for opening lower tier kiosks/bars post-match.
4	**FAB REPRESENTATIVE** The Forum advised that JD will be their FAB representative for 2026/27, with MA as deputy.
5	**RECRUITMENT** BW asked for volunteers from within the Forum to lead the recruitment process for summer 2026.
6	**AOB** MM confirmed that the Club's End of Season Awards will return to being an in-person event from this season, with the 2025/26 ceremony to take place at Hill Dickinson Stadium on Thursday 21 May. BW closed the meeting.